Telephone CPR (T-CPR) Time Interval Standards

**High-Performance System**
- Time between 911 call and OHCA Recognition: <60 seconds
- Time between 911 call and Delivery of T-CPR: <120 seconds

**Minimal Acceptable Standard**
- Time between 911 call and OHCA Recognition: <120 seconds
- Performance Recommendation #4*
- Time between 911 call and Delivery of T-CPR: <180 seconds
- Performance Recommendation #5*

---

**STEP 1**
- 911 call connects to Primary Public Safety Answering Point (PSAP)

**STEP 2**
- Primary PSAP connects to Emergency Medical Dispatch (EMD) PSAP

**STEP 3**
- Address acquisition

**STEP 4**
- Recognition of OHCA
  1. Call taker verbally recognizes OHCA
  2. Instructions started for T-CPR

**STEP 5**
- Delivery of first T-CPR compression and continued T-CPR support

---

*These recommended performance intervals should be as short as possible as described in the “High-Performance System”

#s provided are minimal acceptable performance

*As soon as a medical emergency is recognized, dispatch of the 1st due EMS response should occur in parallel with other EMD processes and within 30 seconds of address acquisition.